

# Delivery and Installation Conditions

Before completing your order at the IHT shop, please read carefully the Conditions for Delivery and Installation of CGARDEN products.

## Delivery Conditions

IHT offers 2 types of delivery for your convenience, of which you can choose:

### Home delivery/ Kerbside delivery (products without mandatory installation)

- The items will be delivered to the nearest kerbside outside your house or apartment building.
- For this service, the delivery date and time window is set by the carrier and will be communicated to you by our services after order confirmation.

### In-home delivery, with installation

- Delivery service is made by IHT specialized team, which will proceed to the installation of your CGARDEN.
- The date and time window of the delivery will be communicated to you by our services after the order confirmation.

(consult the Terms and Conditions - [here](#))

## Installation Conditions

For the installation of a CGARDEN and its success, it is necessary to guarantee certain conditions.

Check here our advises:

- The base for its placement must be solid and levelled;
- That base must support the maximum load (maximum weight) of the CGARDEN in question, calculating the substrate and water (see below the specific characteristics of each one);
- The inclination of the base must not exceed 5% (5 centimeters for each meter);
- Be sure that the chosen place is the final one. The CGARDEN isn't easy to move and to move it will have to be dismantled and reassembled.
- It is necessary to secure additional space for installation and future use;
- And because plants love sun, is advisable a minimum of 4 hours of sun exposure per day;
- Installation not recommend on closed balconies;

**The CGARDEN doesn't need to be connected to a water or electricity supply network, however, to complete the installation and leave everything clean, we need a water and electricity point on site.**

For our team to be able to do all tasks on time, we would also appreciate it if you could provide us with some additional information in your purchase notes:

- If the place to be installed is located in an apartment building or a house;
- If the place to park is close to the place where it will be installed;
- In the case of an apartment building, if it has a lift and on which floor the installation will take place;
- If we have walk through the house to access the installation site;
- Other relevant information that conditions the installation.